



# Energy Efficiency Case Study

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## One homeowner's successful energy-saving journey

Maria C., Fairhaven, MA

### Project summary

Though Maria loved the charm and character her 1845 home held, it seemed challenging to make it more energy efficient. That's why she decided to take advantage of a no-cost Home Energy Assessment from her Mass Save® Sponsor, Eversource. An energy assessment allows customers to discover opportunities to save energy and money in their home and connects them to eligible rebates and incentives.

During her assessment, an Energy Specialist inspected everything from the attic to the basement of Maria's home. Additionally, Maria received a variety of energy-saving products at no cost, including LED light bulbs and advanced power strips, providing a value of over \$200.

### Solution

Like every customer who participates in a Home Energy Assessment, Maria received a custom report outlining the recommended improvements that would help her save energy and money year-round.

Maria was happy to find out she was eligible to receive a \$1,600 rebate to replace her inefficient boiler with an energy-saving model. She also learned she could benefit from insulation and air sealing upgrades, which would help reduce drafts in her home. Eversource covered 75% of the cost of the insulation upgrades, saving her more than \$1,500. Maria also benefited from a \$200 rebate for a mini-split heat pump while increasing the comfort of her home.

Additionally, Maria qualified for 0% financing through the Mass Save HEAT Loan, making her energy-saving improvements financially possible.

Eversource is dedicated to helping customers save energy and money. To schedule a Home Energy Assessment, please call **866-527-SAVE (7283)** or visit [MassSave.com/HEA](https://MassSave.com/HEA)

**Annual cost savings:**  
\$723

**Total project cost:**  
\$17,175

**Eversource incentive:**  
\$3,560

**Net cost to the customer:**  
\$13,615

*"They were really very thorough. I have nothing but good things to say. I can't speak enough of the pluses of how I was treated. This program is a miracle."*

- Maria C.

### About Mass Save:

Together, we make good happen for Massachusetts: Berkshire Gas, Cape Light Compact, Eversource, Liberty Utilities, National Grid and Unitil. As one, we form Mass Save®, with the common goal of helping residents and businesses across Massachusetts save money and energy, leading our state to a clean and energy efficient future.

WE ARE MASS SAVE®:



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